



Whitespace Commercial

Overview

What is it?

Whitespace Commercial is a waste collection management system designed for local authorities and waste contractors across the UK.

It provides all the features needed to manage commercial waste collections from simple tasks to demanding work-flow processes.

How does it work?

Whitespace Commercial can manage your full commercial operations from capturing a prospect's details through a quote, to generating a contract and managing collections.

Scheduled rounds are set up and automatically sent to waste collection crews every day. They can be updated using the vehicles' in-cab devices as the team progresses through the jobs and the customer service team will see the information update in real-time.

A powerful auditing tool allows in-depth reporting on your commercial operations effortlessly, providing an overview of financial data and identifying growth opportunities.

Features

- Create, view and edit existing customer contracts
- Generate duty of care documents and renewals
- Real-time communication between all your teams
- Send chargeable ad hoc requests to teams in the field instantly
- Calculate invoices over any time period
- Extensive discount capabilities
- Capture quotes via Whitespace Mobile on site
- Automatic route optimisation

Key benefits



Greatly improves customer service



Reduces paper work



Reduces fuel costs



Automates admin tasks



Collates accurate information



Reporting shows opportunities