



Whitespace Mobile In-cab

Overview

What is it?

Whitespace Mobile is an application that connects your field teams in real-time with your business centre and staff.

It allows crews to use in-cab devices to provide live data from completed work, send feedback and images, and receive their next job or any additional tasks you wish to send them.

How does it work?

Whitespace Mobile can be integrated into any of our other products and most CRM systems through our open API, providing consistently accurate data and reporting.

You can prepare in advance all the daily jobs or they can create them in the field. After a job is updated either by changing the status, amending information or uploading a photo, the in-cab device will automatically update the back office system instantly.

Our system allows forms to be built digitally to suit any situation, giving you the potential to replace all of your paper based processes.

Features

- Real-time communication between all teams
- Jobs automatically scheduled and sent at the start of the day
- Instantly update jobs and send ad hoc requests to teams
- Capture evidence of completed work with photos and videos
- Automatically time / date stamps evidence, and saves location
- Offline databases support form pre-population and data lookups without mobile connectivity
- Enables instant reporting of contaminations and bins not out

Key benefits



Greatly improves customer service



Reduces paper work



View up-to-date round progress



Automates admin tasks



Collates accurate information



Detailed analysis and reporting