



Whitespace Municipal

Overview

What is it?

Whitespace Municipal is a waste collection management system designed for local authorities and waste contractors across the UK.

It provides all the features needed to manage municipal waste collections from simple tasks to demanding work-flow processes and integrations.

How does it work?

Whitespace Municipal can integrate into most existing CRM systems and your Local Land and Property Gazetteer (LLPG), allowing information to flow in real-time between depot staff and call centre teams.

Scheduled rounds are set up and automatically sent to your teams every morning and ad hoc requests can be sent immediately through out the day. They can be updated using the vehicles' in-cab devices as the team progresses through the round and the customer service team will see the information update in real-time.

Its powerful auditing tool allows in-depth reporting on your waste targets effortlessly, helping identify locations or teams that need further support.

Features

- Integrates into your CRM software and LLPG
- Real-time communication between all your teams
- Automatically sends round sheets to the in-cab devices
- Send ad hoc requests to teams in the field instantly
- Record missing collections and complaints from residents
- Assisted collection notifications automatically display on in-cab devices
- Automatic route optimisation

Key benefits



Greatly improves customer service



Reduces paper work



Reduces fuel costs



Automates admin tasks



Collates accurate information



Detailed analysis and reporting