whitespace
work software

PRODUCT OVERVIEW

Summary

An overview of Whitespace Work
Software products and services

Address

White Lodge Farm, Goose Rye Road,

GU3 3RJ, Worplesdon, Surrey, UK

Contact

01483 231 650

info@whitespacews.com

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TRANSFORMING LOCAL GOVERNMENT SERVICES

Whitespace Work Software is the leading provider of waste management solutions in the UK.

Since 2005, we have been at the forefront of innovation and transforming services for local government. Our products are used by over 100 local authorities and public-sector contractors to manage their services more effectively.

✓ All our technology is developed and securely hosted in the UK

✓ We have an outstanding support team ready to assist with any issues

✓ Our dedicated client managers are able to help with on-going service management

Our mission

We want to grow faster than industry average through exceptional people delivering fantastic products & services.

MUNICIPAL WASTE MANAGEMENT

OUR MOST POPULAR SOLUTION SERVES OVER 10 MILLION RESIDENTIAL PROPERTIES ACROSS THE UK

Trusted by local authorities and public-sector contractors alike, the solution is the most advanced system on the market to manage everything from simple tasks to demanding workflow processes and integrations.

Whitespace Municipal Waste is designed to integrate with existing software infrastructure and to provide in-depth reporting on waste targets effortlessly.

ROUND SHEETS

Automatic generation of round sheets sent directly to the crew in-cab device

AD-HOC REQUESTS

A worksheet function to simplify the handling of ad-hoc requests

RECORD EXCEPTIONS

Recording missed collections and complaints

NOTIFICATIONS

Assisted collection notifications displayed on the in-cab device

IMPROVE COMMUNICATION

Real-time communication between office staff and collection crew

INTEGRATION

Links to existing council software infrastructure

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COMMERCIAL WASTE MANAGEMENT

THE MOST ADVANCED COMMERCIAL WASTE MANAGEMENT SOLUTION ON THE MARKET

Our system has been trusted by over 60 local authorities and public-sector contractors to service over 100,000 business properties across the UK.

The solution provides complete end-to-end contract and service management with in-depth reporting on sales and waste targets.

PAYMENT DOCUMENTS

Creates quotes and contracts automatically

CUSTOMER CONTRACTS

View and edit existing customer contracts

DUTY OF CARE

Generates duty of care documents and renewals

INVOICES

Creates and calculates invoices over any time period

ROUNDS MANAGEMENT

Handles ad-hoc collections and scheduled rounds

CONTAINER ALLOCATION

Handles allocation of containers at different time periods

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A COMPREHENSIVE ENVIRONMENTAL SERVICES MANAGEMENT SOLUTION

Our comprehensive environmental services solution increases your team's efficiency, reduces time spent on administration and improves customer service.

The software supports the management for all aspects of environmental services and streamlines the entire process using the built-in workflow engine that allows users to easily manage each job and track its status.

ENVIRONMENTAL SERVICES

It can be used for the management of customer inquiries, scheduling work, carrying out inspections and dealing with ad hoc service requests such as fly-tipping incidents and removal of abandoned vehicles.

MANAGE WORK

Re-allocate work to the appropriate team

IMPROVE COMMUNICATION

Real-time communication with office staff, supervisors and collection crews

ROUND SHEETS

Automatic generation of round sheets sent to the crew's in-cab device

AD-HOC REQUESTS

A worksheet function to simplify ad-hoc requests handling

REDUCE PAPERWORK

Facilities to reduce the amount of paperwork

RECORD COMPLAINTS

Recording and managing complaints

REPORTING & ANALYTICS

In-depth reporting on waste and environmental targets has never been easier.

Our comprehensive analytics solution uses data from our Waste Management modules to provide you with the best cross-system reporting. Ideal tool for supervisors and managers looking to make better-informed business decisions by reviewing the correct data in a format that is easily understood and manipulated.

ACCESS DATA
Interactive access to your Waste and Environmental data

SEARCH & REPORT
Search and report across all of your PowerSuite data

OVERVIEW INFORMATION
Consolidate data from multiple sources into a single dashboard

VISUALISE
Visualise your data with state of the art graphics

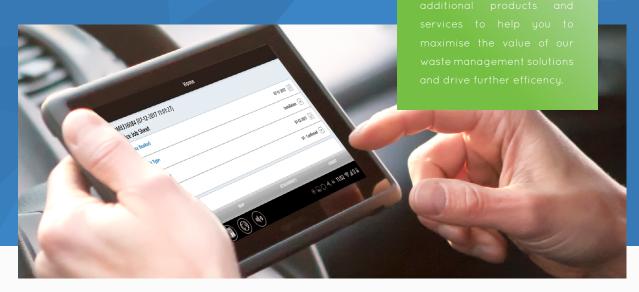### MOBILE
Access, analyse and capture data from mobile devices

ANALYTICS
Check performance against KPIs

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ADDITIONAL SERVICES

We provide a range of additional products and services to help you to maximise the value of our waste management solutions and drive further efficency.

IN-CAB AND MOBILE WORKING

The best-in-class mobile application for in-cab and mobile work management. It provides a front end for each of our waste management modules to extend the use of services, streamline processes and drive further efficiency. The application is available on Apple iOS, Google Android and Microsoft Windows devices.

HARDWARE AND SERVICES

We can provide you with a range of mobile, in-cab devices and accessories to meet the needs of your fleet. Whitespace has partnerships with leading UK suppliers to ensure we offer the best solutions on the market at a competitive price. Our after sales and installation support is of the highest quality with an online support site, access to multiple engineering resources and an end-to-end service to manage any requirement.

TELEMATICS

Whitespace works closely with some of the leading Telematics providers in the UK to deliver a world class fleet management service. Our fully integrated system can provide you with vehicle information such as tracking, driving behaviour, idling time, tachograph, ETAs and more. Through our off the shelf integration we are also able to supply real-time data on round progress, instruction progress and any exceptions recorded, enabling a quick response to customer enquiries.

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