



GARDEN WASTE

Summary

Garden Waste Management
solutions for local government

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THE PERFECT CHOICE FOR YOUR GARDEN WASTE MANAGEMENT

Whitespace Work Software is the leading provider of Waste Management solutions to Local Authorities and Public Sector contractors in the UK.

We have developed a Garden Waste solution designed to streamline every step of the process and help you to greatly improve your customer service.

Whether you and your team already have a system in place or you're just starting to build your software infrastructure, our team of experts can help you to choose the right set of solutions to unlock productivity and improve your Garden Waste services.

All our technology is developed and securely hosted in the UK with all customers on their own dedicated server.

WHY WHITESPACE?

Whitespace Work Software Ltd has a strong pedigree in delivering true value and proven return on investment within the public sector with over 100 local authorities and contractors using our software across the UK. Our expert staff have been driving innovation within the public sector for over 10 years.

Being exclusively focused on the Public Sector means that the staff at Whitespace completely understand the procurement process and strive to make this as effortless for customers as possible. Talk to us today to understand our ROI business credentials, industry accreditations and variety of purchasing channels that are available to you.



STREAMLINE YOUR GARDEN WASTE PROCESSES

Whitespace Garden Waste allows members of the public to easily subscribe to Garden Waste services on the council's website using our Member of Public portal. Residents can use the portal to manage their services including subscriptions, renewals, checking collection dates and requesting additional services such as "missed collections", "bulky collections" and more.

Once a resident has subscribed to a Garden Waste service and the payment has been processed, the information is automatically passed to our back-office system - Whitespace Municipal Waste.

The solution can be configured to manage the complete end to end process including automatic round allocation, bin delivery as well as email any required documentation to the customer.

The Member of Public Portal provides substantial benefits by streamlining and automating the garden waste process. It reduces the number of enquiries the call centres have to deal with, freeing them to focus on more pressing issues and optimising the use of council resources.

TRUSTED BY:



ADDITIONAL SERVICES

We provide a range of additional products and services to help you to maximise the value of our waste management solutions and drive further efficiency.



WHITESPACE MOBILE

The best-in-class mobile application for in-cab and mobile work management. It provides a front end for each of our waste management modules to extend the use of services, streamline processes and drive further efficiency. The application is available on Apple iOS, Google Android and Microsoft Windows devices.



HARDWARE AND SERVICES

We can provide you with a range of mobile, in-cab devices and accessories to meet the needs of your fleet. Whitespace has partnerships with leading UK suppliers to ensure we offer the best solutions on the market at a competitive price. Our after sales and installation support is of the highest quality with an online support site, access to multiple engineering resources and an end-to-end service to manage any requirement.



TELEMATICS

Whitespace works closely with some of the leading Telematics providers in the UK to deliver a world class fleet management service. Our fully integrated system can provide you with vehicle information such as tracking, driving behaviour, idling time, tachograph, ETAs and more. Through our off the shelf integration we are also able to supply real-time data on round progress, instruction progress and any exceptions recorded, enabling a quick response to customer enquiries.

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