



# Whitespace Resident Mobile App

## Overview

### What is it?

The Whitespace Resident Mobile App connects residents with their local Council, giving them access to information about their waste collection services and the ability to easily report on issues in the local area.

### How does it work?

After a resident downloads the Whitespace Resident Mobile App, they will be connected to their Council's web portal, receiving regular updates and useful information.

They will have access to a waste collection schedule, notification reminders when to put their bins out, access to local news and the ability to report on issues like missed bins, graffiti and fly tipping. Allowing the public to capture this information encourages them to become 'Community Champions' that work alongside a Council to improve their local area.

The Council can analyse all incoming data to identify areas within their community that require further support and regularly send updates to the residents.

### Features

- Calendar shows when the next waste collection is due
- Automatic notifications can remind residents to put out the right bins
- Residents can report issues like graffiti directly to the council
- Information collected can be fed into your CRM system
- Keep residents up-to-date with the latest local news
- The app can be fully branded to match your house style

### Key benefits



Fewer customer queries



Reduces missed bin collections



Accurately reports issues



Automates raising tasks



Integrate other service areas



Information publish instantly